

**MEMORANDUM OF UNDERSTANDING  
BETWEEN MIAMI-DADE COUNTY AND  
CITIZENS CRIME WATCH OF MIAMI-DADE COUNTY AND  
RING LLC**

This Agreement is entered into by and between Miami-Dade County, a political subdivision of the State of Florida, (hereinafter referred to as the County), by and through its police department, the Miami-Dade Police Department (hereinafter referred to as the MDPD), Citizens Crime Watch of Miami-Dade County, a non-profit crime prevention program (hereinafter referred to as Citizens Crime Watch) and Ring LLC a Delaware limited liability company (hereinafter referred to as Ring), which operates a home security company. The County, through the MDPD, Citizens Crime Watch, and Ring hereinafter will be referred to collectively as the Parties.

**WHEREAS**, the Real-Time Crime Center (RTCC) combines the MDPD's intelligence resources and data with innovative technology and policing strategies; and

**WHEREAS**, the RTCC enhances officer safety and provides situational awareness; and

**WHEREAS**, the MDPD continues to be proactive in enhancing the RTCC to combat crime, solve crimes, and also prevent crimes; and

**WHEREAS**, Ring is a company which uses technology to reduce crime in neighborhoods; and

**WHEREAS**, Citizens Crime Watch has a long history with the MDPD to work together to help make neighborhoods safe through effective use of neighborhood crime watch programs.

**NOW, THEREFORE, BE IT KNOWN** that the Parties, in consideration for mutual promises and covenants contained herein, agree to fully and faithfully abide by and be bound by the following terms and conditions:

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## 1. **PURPOSE**

A. The purpose of this memorandum is to enhance the MDPD RTCC through the integration of the Ring Neighborhoods platform, a digital neighborhood watch that both law enforcement and the community can access, free of charge. The inclusion of Citizens Crime Watch is a necessary and important party to this MOU as Citizens Crime Watch will provide the personal/human connection between the residents and technology for crime prevention education and related services. Community shall include the residents of unincorporated Miami-Dade County and the municipalities which contract with the County and the MDPD for local patrol services, including Town of Cutler Bay, Town of Miami Lakes, and Village of Palmetto Bay.

B. Ring's primary mission is to reduce crime in neighborhoods. The Ring application (app) allows the community to share and comment in real-time regarding crime and safety events in their neighborhood. The MDPD will be able to monitor in real-time these crime and safety events posted in the app. There are an estimated 29,000 Miami-Dade residents using the app. Ring video doorbells and security cameras have the capacity to send owners an instant alert to their phone, tablet, and/or PC when motion is detected. As alerts are answered, residents are able to see, hear, and speak to people on the resident's property from any (remote) location. Ring Neighborhoods also have the capacity to share videos with neighbors and local law enforcement, providing a tool to work together to reduce local crime.

## 2. **RESPONSIBILITIES OF Ring**

Ring agrees to:

A. Make the Ring Neighborhoods platform (app) available to Miami-Dade residents at no cost. Residents may also earn \$10 in Ring credits as they invite a neighbor to download the app or may earn \$10 in Ring credits if they download the app as a result of an invitation from either the MDPD or an existing Ring app neighbor.

- B. Donate to Citizens Crime Watch 200 doorbell devices to be distributed in collaboration with the MDPD to residents of areas primarily patrolled by the MDPD. Additional devices may be donated during the period of this MOU based on engagement in the program and platform.
- C. Provide access to the Ring Neighborhoods Portal to the MDPD at no cost to the MDPD, and also, provide training and support to MDPD personnel.
- D. Publish relevant incidents in the Neighborhoods Feed based on 911/CAD incidents and call logs, as provided solely by the MDPD.
- E. Collaborate with Citizens Crime Watch to provide camera subsidies.
- F. Notify Ring customers in writing that information provided via the Ring app is available to the MDPD.

### **3. RESPONSIBILITIES OF CITIZENS CRIME WATCH**

Citizens Crime Watch agrees to:

- A. Provide Citizens Crime Watch services as requested in unincorporated Miami-Dade County neighborhoods to educate citizens on crime prevention.
- B. Facilitate positive working relationships between residents and MDPD personnel to help prevent crimes in neighborhoods, and, especially for purposes of this MOU, as relates to Ring Neighborhoods in Miami-Dade County.
- C. Participate in the subsidy program as described above in Section 2E as determined by Citizens Crime Watch. Participation in the subsidy program is not required.
- D. Implement a system in collaboration with the MDPD to distribute and record the dissemination of the devices provided by Ring for residents, for both donated and subsidized cameras, with a goal of reducing crime in affected areas.

### **4. RESPONSIBILITIES OF THE COUNTY VIA THE MDPD**

The County, by and through the MDPD, agrees to:

- A. Engage the Miami-Dade community with outreach efforts to raise awareness of MDPD's partnership with Citizens Crime Watch and Ring as well as the Ring Neighborhood app. Community shall include the residents of unincorporated Miami-Dade County and the municipalities which contract with the County and the MDPD for local patrol services.
- B. Maintain appropriate access control for MDPD personnel use of the portal.
- C. Provide Ring with allowable data pertaining to MDPD 911 incidents and calls.

#### **5. PREVAILING MIAMI-DADE POLICIES**

This Agreement shall be construed in accordance with MDPD policies and procedures and federal, state, and local law.

#### **6. FORCE MAJEUR AND WARRANTIES**

The Parties shall not be responsible for interruptions of system service due to forces of nature, war, manmade disasters or other such acts beyond the control of any of the Parties.

#### **7. INDEMNIFICATION**

Each party to this Agreement agrees to assume responsibility for the acts, omissions, or conduct of such party's own employees while participating herein and pursuant to this Agreement, subject to the provisions of Section 768.28, Florida Statutes, where applicable. "Assume Responsibility" shall mean incurring any and all costs associated with any suit, action, or claim for damages arising from the performance of this Agreement.

#### **8. NON-ASSIGNABILITY**

Neither party shall assign any of the obligations or benefits of this Agreement.

#### **9. TERM**

This Agreement shall become effective on the date of execution by all parties, and unless terminated or cancelled on an earlier date, will expire on March 31, 2020, a period of two years. This Agreement may be formally renewed for two renewal periods consisting of five years each.

## **10. NOTICES CONCERNING THIS MOU**

All notices required or permitted under this MOU shall be in writing and delivered by personal service, mailing the same by United States certified mail, return receipt requested, and postage prepaid, or by a nationally recognized overnight carrier, addressed as follows:

If to the County: Director  
Miami-Dade Police Department  
9105 NW 25 Street, Suite 3072  
Doral, Florida 33172

If to Citizens Crime Watch: Executive Director  
Citizens Crime Watch  
1515 NW 79<sup>th</sup> Avenue  
Miami, Florida 33126

If to Ring: Chief Financial Officer  
Ring, LLC.  
1523 26<sup>th</sup> Street  
Santa Monica, California 90404

## **11. AMENDMENTS**

This Memorandum of Understanding may be amended as necessary. As a new technology program, and as technology continues to evolve, it may be necessary for Ring to make adjustments and such adjustments may require that this Memorandum of Understanding be amended. All amendments shall be made in writing and signed by the Parties; in the case of the County, the County Mayor or the Mayor's designee are authorized to amend this Agreement.

## **12. CANCELLATION**

This Agreement may be cancelled by any of the parties upon providing thirty (30) days written notice to each party. Cancellation will be at the discretion of the parties; in the case of the County, the County Mayor or the Mayor's designee are authorized to cancel this Agreement.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed by their respective and duly authorized officers on the day and year written below.

MIAMI-DADE COUNTY

*M.L.K.* MAURICE L. KEMP  
for Carlos A. Gimenez, Mayor DEPUTY MAYOR  
Miami-Dade County MIAMI-DADE CTY. FL  
*J.J.P.* Date 5/11/18  
Juan J. Perez, Director Date 5/7/2018  
Miami-Dade Police Department

ATTEST:

*H.R.* Harvey Ruvin, County Clerk  
Miami-Dade County, Florida Date 5/4/18



APPROVED AS TO FORM AND LEGAL  
SUFFICIENCY:

*A.V.* Anita Viciana Date 5/11/2018  
Assistant County Attorney  
Miami-Dade County, Florida

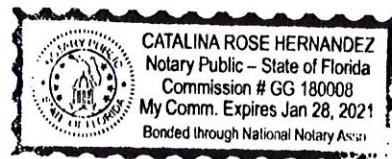
Citizens Crime Watch of Miami-Dade County

*Carmen Caldwell* 4-26-18  
Carmen Caldwell Date  
Executive Director

STATE OF Florida )  
COUNTY OF Miami Dade ) Sworn and Subscribed:

On this 26 day of April 2018, before me personally came Carmen Caldwell of the Citizen Crime Watch, to me known, and known to me to be the person described in, and who executed the foregoing agreement, and acknowledge to me that he executed the foregoing as such for the purposes therein mentioned.

*Catalina Hernandez*  
Catalina Hernandez



Ring, LLC.

X   
Melvin Tang  
VP and Secretary

4/25/18  
Date

STATE OF  
COUNTY OF

)  
) Sworn and Subscribed:

On this \_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_, before me personally came \_\_\_\_\_  
of the \_\_\_\_\_, to me known, and known to me to be the person described in, and who  
executed the foregoing agreement, and acknowledge to me that he executed the foregoing as such for the  
purposes therein mentioned.

*See attached*

NOTARY PUBLIC

**CALIFORNIA ALL-PURPOSE ACKNOWLEDGMENT****CIVIL CODE § 1189**

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

State of California )  
County of Los Angeles )  
On April 25, 2018 before me, C. Pratt, Notary Public,  
Date Here Insert Name and Title of the Officer  
personally appeared Melvin Tang  
Name(s) of Signer(s)

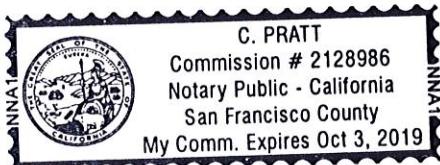
who proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraph is true and correct.

WITNESS my hand and official seal.

Signature C. Pratt

Signature of Notary Public



Place Notary Seal Above

**OPTIONAL**

Though this section is optional, completing this information can deter alteration of the document or fraudulent reattachment of this form to an unintended document.

**Description of Attached Document**

Title or Type of Document: Memorandum of Understanding Document Date: NA

Number of Pages: 8 Signer(s) Other Than Named Above: \_\_\_\_\_

**Capacity(ies) Claimed by Signer(s)**

Signer's Name: Melvin Tang

Corporate Officer — Title(s): VP & Secretary  
 Partner —  Limited  General  
 Individual  Attorney in Fact  
 Trustee  Guardian or Conservator  
 Other: \_\_\_\_\_

Signer Is Representing: Ringhlc

Signer's Name: \_\_\_\_\_

Corporate Officer — Title(s): \_\_\_\_\_  
 Partner —  Limited  General  
 Individual  Attorney in Fact  
 Trustee  Guardian or Conservator  
 Other: \_\_\_\_\_

Signer Is Representing: \_\_\_\_\_